



Parking Team Training Guide

**HOST TEAM
2024**



Host Team Mission

Creating a comfortable environment so guests can be open to the truth of God's Word.

Parking Team Positions

Waver

These team members are positioned at the entrance to the parking lot and wave to traffic passing by and turning in.

Attendant

Attendants are positioned in the parking lot to guide guests to open areas and spots.

Guest Interactions

All Positions

- Wear the provided Parking Team shirt, jacket, or vest to ensure you are highly visible in the parking lot.
- (If required) Use the two-way radios to communicate with the entire Parking Team.
- Recognize guests who require handicap parking or cars that are full. This will allow the team to better meet their needs.
- Continue serving until traffic in the parking lot clears.

Waver

- Smile and wave to each car that passes or turns in to the parking lot. Have fun!
- Make your interaction with each car specific to the people inside.
- Consider creating/purchasing signage to create energy and invite people to join us.
- Remember you represent your corps/church. Don't detract or distract others from our mission to lead people to become fully devoted followers of Christ.

Attendant

- Position yourself so you can be easily seen by guests as they enter the parking lot or row of spots you are attending.
- People are friendlier than signs and cones. Smile and wave as you direct traffic.

- Use traffic wands and large gestures to give clear direction to guests entering the parking lot.
- Direct guests to open areas of the lot or a specific spot if necessary.
- Make sure to read your guest and direct them appropriately.
- Greet pedestrians or guests with a verbal greeting. Use phrases like:
 - *“Good morning! Welcome to [Your Corps Name]!”*
 - *“We’re glad you’re here today!”*

After the Service

- Send guests off enthusiastically. Thank them for starting their week with us. Use phrases like:
 - *“See you next week!”*
 - *“Thanks for attending today’s service!”*

Notes

This image shows a blank sheet of white paper with horizontal black lines. The lines are arranged in two equal-width vertical columns. Each column contains ten evenly spaced horizontal lines, providing a template for handwriting practice or note-taking. There is no text or other markings on the page.